**FACILITY CUSTOMER SATISFACTION SURVEY**

**Rate the availability of the following facilities:**

*(Unavailable) 1 - - 2 - - 3 - - 4 - - 5 (Very available)*

Offices/Meeting rooms/Conference rooms 1 2 3 4 5

Restrooms 1 2 3 4 5

Guest House 1 2 3 4 5

Cafeterias 1 2 3 4 5

Parking 1 2 3 4 5

**Rate your satisfaction level with the following:**

*(Very dissatisfied) 1 - - 2 - - 3 - - 4 - - 5 (Very satisfied)*

State of office technology 1 2 3 4 5

Cleanliness 1 2 3 4 5

Orderliness 1 2 3 4 5

Privacy 1 2 3 4 5

Tranquility 1 2 3 4 5

**Did any facilities not meet your expectations?**

Office

Meeting/Conference Room

Restrooms

Guest House/Driver’s Lounge

Cafeteria

Are there any facilities that you would like available to you? List them below.

Is there anything that can be improved? Comment briefly below.

**Overall satisfaction of service**

**Very satisfied Satisfied Neutral Unsatisfied Very unsatisfied**

Friendliness

Knowledge

Quickness

If you would like to share any additional comments about your most recent interaction with our company, please enter them below.